

How to use this document

This document is provided as an example of a role profile for a fictional organisation. It is intended to be used alongside the volunteering role template - providing an example of how the template could be used.

This is a generic example and is intended to be used for guidance purposes only. It may not be suitable to copy and paste for your own purposes.

Youth Support Volunteer for Youth Organisation

What is the purpose of a youth support volunteer?

This role supports Youth Organisation by contributing voluntary help to any of the sessions run after school in Location. Young people who attend our sessions (After School Club, Monday Youth Club or Thursday Youth Club) come from a variety of backgrounds, with differing needs. This role is designed to support young people where they are and not expect them to behave a certain way.

Youth support volunteers help to create a welcoming, positive environment for young people. They build a positive relationship with the young people, offering the chance to speak with a trusted adult who is not a parent/carer or teacher. Most importantly, youth support volunteers bring fun to the sessions in a variety of ways.

What might this role involve?

Volunteers may choose to support with activities such as:

- Signing young people in/out of sessions
- Supporting young people to run the tuck shop
- Encouraging young people to take part in activities
- Leading activities for young people
- Supporting any off-site trips
- Involving young people in session, activity and trip planning

Activities will always be agreed with you in advance.

Skills, interests or qualities that might be helpful

You do not need formal qualifications. Volunteers often find it helpful to have:

- Patience
- A desire for young people to reach their potential
- A sense of fun
- An ability to cope with challenging situations or conflict
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We welcome volunteers with a range of backgrounds, experiences and strengths. We recognise that there may be parts of your volunteering role where you feel naturally confident and other areas that may feel new or challenging. We're happy to offer opportunities, guidance and encouragement to help you build confidence, if that's something you'd like to explore with us.

Training and information we provide

To help volunteers feel confident, we offer:

- An induction
- Optional or recommended learning opportunities that are related to the role, including:
 - Introduction to Youth Work
 - Access to Level 2 and Level 3 Youth Work qualifications, if of interest
 - Training specific to issues that young people face
- Information on our policies, including safeguarding and health and safety

Some training is important for keeping everyone safe - like safeguarding training. We will discuss training needs with you, to keep the process supportive.

What volunteers can expect from us

We take our responsibility for safeguarding seriously and will take reasonable steps to ensure you feel safe and supported during your volunteering.

While volunteering with us, your main contact will be the Youth Worker in Charge. You are also welcome to speak with any member of staff if you have questions or concerns. You can find information about our trustees on our website - YouthOrganisation.org/trustees

We can provide, in agreement with you:

- Regular check ins, if that would be helpful
- Opportunities to give feedback
- A friendly point of contact whenever needed
- Reimbursement for agreed expenses, in line with our expenses policy

We aim to create a friendly, inclusive space where volunteers feel valued and respected. You will have access to relevant policies in a way that's easy to understand. You can ask for support whenever you need it. Additional learning opportunities may be offered, but they are always optional unless required for safety.

You are free to stop volunteering at any time - we simply ask that you let us know if you decide to step back.

Safeguarding and suitability checks

Because the role may involve working with young people, we ask volunteers to complete:

- A short application form
- 2 character references
- A DBS check suitable for the area of work you may be doing

This is to ensure we fulfil our legal obligations to keep the young people that we work with safe.